

## PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



Amokrane Kaci,

Complainant,

vs.

Pacific Bell Telephone Company, dba SBC California,

Defendant.

**ECP**

Case No. 04-12-017

Certified Mail

7002 3150 0002 0527 1238

**INSTRUCTIONS TO ANSWER AND HEARING NOTICE**

SBC Pacific Bell  
Attn.: Jerry Flynn  
Executive Director - State Regulatory  
140 New Montgomery Street, Room 1318  
San Francisco, CA 94105

Amokrane Kaci  
363 Arguello Boulevard, No. 8  
San Francisco, CA 94118-1497

To Defendant and Complainant:

The Defendant is hereby notified that the above-entitled complaint was filed against you as defendant on December 22, 2004. You are directed to answer the complaint in writing within 20 days after today, pursuant to Resolution ALJ-163. The answer shall be in compliance with Rule 13.1 of the Commission's "Rules of Practice and Procedure." Your answer shall be sent to California Public Utilities Commission, Attn.: Docket Office, 505 Van Ness Avenue, San Francisco, CA 94102.

**HEARING NOTICE**

Complainant and defendant must appear at the hearing set before Administrative Law Judge Bertram D. Patrick, on January 26, 2005, at 10:00 a.m., in the Commission Courtroom, State Office Building, 505 Van Ness Avenue, San Francisco, California.. At that time you must be fully prepared to present your case. Failure of the complainant to appear at the time and place herein noted or to contact the ALJ to reschedule the hearing may be grounds for the ALJ to recommend dismissal of the complaint.

If you have questions about the hearing date, time, or place, call the Calendar Clerk at (415) 703-1203.

Dated at San Francisco, California this 23<sup>rd</sup> day of December, 2004.

/s/ ANGELA K. MINKIN

by Martin Nakahara

Angela K. Minkin  
Chief Administrative Law Judge

Angela K. Minkin  
Chief Administrative Law Judge

AM/pcg

Enclosures: Complaint, Rules 13.1, and Resolution ALJ-163

cc via email only, w/o copy of encls.: ALJ Patrick and Calendar Clerk

**13.1. (Rule 13.1) Contents of Answers.**

The answer must admit or deny each material allegation in the complaint and shall set forth any new matter constituting a defense. Its purpose is to fully advise the complainant and the Commission of the nature of the defense. It should also set forth any defects in the complaint which require amendment or clarification. Failure to indicate jurisdictional defects does not waive these defects and shall not prevent a motion to dismiss made thereafter.